



# Caring for You Close to Home

*Intermountain Heber Valley Hospital is a 19-bed community hospital conveniently located in southeast Wasatch County. The highly skilled team of caregivers at Heber Valley are committed to providing excellent care close to home for residents of Wasatch County.*

# 2022

## Heber Valley Hospital Services

**EMERGENCY CARE** — The Emergency Department is staffed 24 hours a day, seven days a week with board-certified emergency medicine physicians, nurses, and other specialized staff to provide treatment for people of all ages and all types of medical conditions. This state designated Level 4 Trauma Center is your front door to any emergent healthcare need, and coordinated access to a higher level of care, if medically necessary.

Phone: 435.654.2500



**SURGICAL SERVICES** — Our board-certified surgeons provide a wide array of same-day and inpatient surgical procedures including orthopedic surgery/sports medicine surgery, ear nose and throat surgery, general surgery, gynecologic surgery, podiatry/foot and ankle surgery, and eye surgery. We also offer gastroenterology procedures, such as colonoscopies, and pain management procedures. Our friendly and skilled staff provide you with personalized care in our recently renovated and expanded surgical services department.

Phone: 435.657.4455



**HEBER INSTACARE** — Heber InstaCare provides licensed physicians and specialized staff that can handle all non-life-threatening urgent care needs, from sore throats and illnesses to cuts or broken bones. State-of-art equipment offers laboratory services and X-ray capabilities, plus minor procedure rooms for treatment and some outpatient tests. For specialized care, InstaCare physicians will refer you to a primary care provider.

Hours: Monday-Saturday, 8 a.m.-7 p.m., Sunday, 8 a.m.- 4 p.m.

Phone: 435.657.4500



**WOMEN'S & NEWBORN SERVICES** — From the moment you learn you are expecting, our dedicated team is ready to guide you on the journey of bringing your child into the world. Our focus is centered on the needs of both mother and baby to help ensure a safe and joyful experience. In addition to an unsurpassed level of care, Heber Valley Hospital offers state-of-the-art equipment, comfortable private rooms where you labor, deliver and receive postpartum care without needing to change rooms. We also offer comprehensive nursery and TeleNICU services.

Phone: 435.657.4453



**LAB SERVICES** — Lab Services are here to help you and your family with all your laboratory needs. Our state-of-the-art equipment allows us to provide you reliable results with a minimal wait times. Our services include blood draws, blood bank, glucose tolerant testing, phlebotomy, urine and stool collections for testing, and other diagnostic testing.

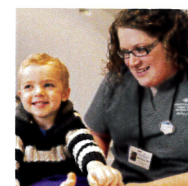
Monday-Friday 8 a.m.- 6 p.m.; Saturday 8 a.m.-1 p.m. Closed on Sunday.

Phone: 435.657.4392



**IMAGING DEPARTMENT** — *(sometimes called Radiology)* Our Imaging Department offers a wide range of advanced diagnostic equipment to help us see what's happening inside our patients—so you can be diagnosed and treated quickly and accurately. We offer CT scans, MRI scans, X-rays, ultrasounds, bone density tests, and 3D mammography.

Phone: 435.657.4397





# Heber Valley Hospital Services

**INFUSION SERVICES** — Our skilled and compassionate team offers intravenous medications and other IV related services, including chemotherapy and cancer care in our new Infusion Center. Our IV treatment includes antibiotic therapy, blood transfusions, chemotherapy/immunotherapy, hydration, central line care and more.  
Phone: 435.657.4480



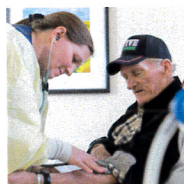
**PHYSICAL THERAPY AND REHABILITATION** — Our team is dedicated to helping patients make a full recovery following an injury or surgery. Our services include physical therapy for all musculoskeletal injuries, sports-related injuries and surgeries, total joints, back and neck pain, hand therapy, and custom splinting and athletic training. If you require therapy following a surgery, fall or other incident, we will work with your physicians to design a rehabilitation plan specifically for you and your body to get you back to the highest level of function.  
Phone: 435.657.4690 or 801.357.1270



**MEDICAL/SURGICAL UNIT** — The unit consists of 13 large private rooms for patients in need of medical, surgical, pediatric and skilled nursing care. As part of the Intermountain Healthcare system, Heber Valley Hospital can provide access to a variety of specialty services through TeleHealth consultations to help guide patient treatment.  
Phone: 435.657.4450



**DIALYSIS** — We provide outpatient and home hemodialysis to adult patients. Our team consists of a board-certified nephrologist specializing in kidney disease, registered nurses, social workers, and a diabetic and renal dietitian.  
Phone: 435.657.4680



**HEBER VALLEY CLINIC** — Our multi-specialty clinic provides high-quality, compassionate care for every member of your family. We offer comprehensive healthcare services, including family medicine, OB/GYN, pediatrics, internal medicine, cardiology, pain management, GI, general surgery, and dermatology, as well as integrated mental health services.  
Phone: 435.657.4400



**RESPIRATORY THERAPY** — Respiratory Care Clinical Services is a health specialty that utilizes the application of diagnostic and therapeutic interventions to assist with treatment of patients with acute and chronic lung diseases. Services are provided by advanced trained, highly-skilled Registered Respiratory Therapists (RRT). RRTs provide adult, pediatric, newborn evaluations, and individualized counseling, referring physicians and licensed independent practitioners for diagnostic testing, therapeutic interventions, and care plan development.  
Phone: 435.657.4444



**SLEEP LAB** — An overnight in-lab sleep study provides a board-certified sleep medicine physician with the most complete evaluation of your sleep. This in-lab sleep study is the best way to ensure you have the proper diagnosis for a sleep disorder. Speak with your healthcare provider if you think you might benefit from a sleep study.  
Phone: 435.657.4443







# 2021 Statistics & Accomplishments

## INTERMOUNTAIN HEBER VALLEY HOSPITAL

### STATISTICS

	2021	2020
Total Admissions	908	832
Inpatient Surgeries	113	152
Outpatient Surgeries	1020	831
ER Visits	6,341	5,689
Births	205	203
Lab Tests	109,000	98,828
Imaging Procedures	17,532	14,703
Physical Therapy Visits	14,802	11,708
Turnover Rate	20.6%	26.9%
New Employees Hired	38	24
Total Employees	173	173
New Physicians	10	5
Total Physicians	137	127
Total Charity Care	\$1,915,604	\$1,838,630
Total Salaries	\$14,711,281	\$12,251,501

### LEADERSHIP



**Si Hutt**  
Heber Valley Hospital  
Administrator



**Kathy Hughes**  
Governing  
Board Chair



**Karla Willis**  
Foundation  
Committee Chair



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# 2021 Awards & Recognitions

## INTERMOUNTAIN HEBER VALLEY HOSPITAL

### HEBER VALLEY HOSPITAL

- Our Emergency Department consistently performs in the top 10% of hospitals nationwide for patient experience.
- We recently completed a five-year, \$43 million dollar renovation and expansion project that built a new emergency department, InstaCare, infusion and chemotherapy center, nursery, same day surgery department, registration area and cafe. We also expanded and renovated our Labor & Delivery rooms, patient rooms, clinic, operating rooms, support services, lab and radiology.
- In the past three years, we have successfully recruited an additional pediatrician, gastroenterologist, dermatologist, internal medicine physician, family practice physician, cardiology and general surgeon.
- We continue to improve access to emergency and inpatient specialty consultation through TeleHealth including neonatologists, neurologists, nephrologist, trauma specialists, primary children's hospital and psychiatrists.
- Our OB/GYNs and labor and delivery service ranked in the top 5% of hospitals nationwide for patient experience.
- Performed in the 94th national percentile ranking for the question, "How often did nurses communicate well with patients?"
- Performed in the 92nd national percentile ranking for the question, "How do patients rate the hospital?"
- Named 2020 Business of the year by the Heber Valley Chamber of Commerce.

- Launched a first-of-its-kind TeleHealth partnership with Wasatch County School District, which provides a higher-level of clinical support services to the school district nurses.

### INTERMOUNTAIN HEALTHCARE

- Intermountain was named among top four providers in the nation for innovation, thought leadership, and care quality.
- Intermountain Precision Genomics was awarded the 32nd Governor's Medal for Science and Technology, the highest civilian award bestowed by the state in those fields.
- Intermountain ranked No. 21 in Forbes' America's Best-in-State Employers list.
- Intermountain's Supply Chain Organization received its consecutive Master Level recognition by Gartner.
- Intermountain received the Press Ganey Transformation Award, an exclusive honor given to the organization pushing operational boundaries and setting a new standard for what is possible.
- Intermountain received the Green Business Leadership Award from Utah Business Magazine, recognizing the initiatives to enhance sustainability efforts and numerous green projects.
- Intermountain was named to the Women's Tech Council's Shatter List in recognition for the company's leading female-friendly workplace practices.